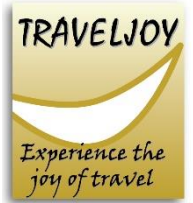


TOURS & SAFARIS BY TRAVELJOY

PASSENGER BOOKING FORM (Please use BLOCK PRINT)



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ABN: 78 622 952 934

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EMAIL: info@traveljoy.com.au

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MR/MRS/ DR/MS	SURNAME (as per passport)	GIVEN NAME (S) (As per passport)	PREFERRED NAME	DATE OF BIRTH	OCCUPATION	NATIONALITY
P1				/ /		
P2						
ADDRESS:				STATE:	POST CODE:	
PHONE (H)		PHONE (w)		MOB P1		
EMAIL:				MOB P2		
SAFARI NAME:			TOUR DEPARTURE DATE:			
SINGLE BED	DOUBLE BED	TWIN BED	NAME OF EXTENSION:			
SINGLE SUPPLEMENT REQUIRED		yes/no	SEEKING TO SHARE yes /no			
FREQUENT FLYER DETAILS P1		AIRLINE	FF Number			
FREQUENT FLYER DETAILS P2		AIRLINE	FF Number			
PASSPORT COPY:		I have attached a photocopy of my passport?			yes / no	
Do you have any pre-existing medical condition(s) we should advise the tour guide about? (please advise details separately with this form)					yes / no	
Special Dietary requirements:		yes / no	P1			
Special Dietary requirements:		yes / no	P2			

IN CASE OF EMERGENCY PLEASE NOTIFY

NAME:					
ADDRESS:				STATE:	POST CODE:
PHONE (H)	PHONE (w)		MOB		

My signature acknowledges that I have read, understood and accepted the terms and conditions on both sides of the page. I understand that travel insurance is compulsory. Each person to sign (parent or legal guardian must sign for all persons under the age of 18)

P1 _____ / / P2 _____ / /
Signature Date Signature Date

METHODS OF PAYMENT:

- Cheque's made out to TRAVELJOY. Sorry we do not accept money orders
- Direct Debit to: CBA
Account Name: Traveljoy
BSB: 064-462
Account Number: 103-565-11
- Payment by credit card or debit card
Please note all payments by credit or debit card attracts a cost of acceptance fee of approx. 1.6%. American Express attracts a cost of acceptance fee of 2.75%

REMITTANCE ADVICE: Please return this section by mail with your cheque, EFT receipt or credit card payment.

Card #: _____ / _____ / _____ / _____ Exp: ____ / ____ CCV: _____

Amount: \$ _____ (cost of acceptance fee charged additional if applicable)

Name on Card: _____ Cardholder Signature: _____

RESPONSIBILITIES AND BOOKING CONDITIONS: Please read our Terms and Conditions carefully. They outline your agreement with Traveljoy and contain important information. If you have any queries regarding these Terms and Conditions or do not understand them, please raise your query with staff at Traveljoy.

Completion and signature of the booking form is an acknowledgement that the participant has read, understood and accepted these terms and conditions. Traveljoy (which expression includes its employees, subsidiaries and agents) is not itself a carrier or hotelier, nor does Traveljoy own commercial aircraft or hotels. Traveljoy exercises every care in the selection of carriers, hotels and suppliers of the various travel services used in these tours (all of which carriers, hotels and other suppliers are called "the other suppliers"). All bookings with Traveljoy are subject to their terms and conditions and limitations of liability imposed by the other suppliers some of whom limit or exclude liability in respect of death, personal injury, delay and loss of or damage to baggage and may require the participant to complete a release of indemnity form prior to commencing the arrangements. All tickets, vouchers and documents are issued subject to the terms and conditions under which the other suppliers provide their services and Traveljoy is not responsible for carrier caused delays. Traveljoy is not liable in any way for the acts, omissions or default whether negligent or otherwise of the other suppliers pursuant to a contract between the other suppliers and you (which may be evidenced by a ticket voucher or other document) because Traveljoy has no control over the other suppliers. The participant is aware that the areas of travel may be politically unstable. If Traveljoy deem it is desirable for political, climatic or other reasons to amend or vary any itinerary it may do so by shortening, varying or completely re-routing the trip in which case no objection or claim for compensation will be made by the participant. The participant further acknowledges that where the tour is carried out in an area where it is without proper medical services, Traveljoy and its servants and agents are expressly authorised to take such action as thought necessary for the provision of medical services and all associated costs are to be paid by the participant. These terms and conditions are incapable of alteration or waiver by any servant agent or representative of Traveljoy or of any person providing services on the tour.

BEFORE YOU BOOK: The information presented in this brochure was correct to the best of our knowledge at the time of publication. However, changes beyond our control may have occurred since then, with respect to prices, itineraries, duration of holidays, standard of services, tour content, fares, airline schedules & taxes. Please check with Traveljoy to ascertain if there are any alterations to the tour you select before you book.

BOOKING PROCEDURE/DEPOSIT: To make a reservation, please complete the booking form and forward it to Traveljoy with a non-refundable deposit of \$500 per person per safari and \$200 per person per Traveljoy extension (all these deposits are non-refundable). Additional deposits may be applicable if booking alternative provider tours eg Gorilla permits, Rovos Rail, Blue Train etc. This will be advised at time of booking. A booking is accepted subject to the receipt of a written confirmation from Traveljoy. **First instalment payment** (30 November year prior to travel) will be requested towards airfares and other trip expenses.

Second instalment is due 15 January in the year of travel.

Final balance is due 70 days prior to departure. If a booking is made within 70 days prior to departure, full payment must accompany the booking.

AMENDMENTS: If you wish to amend your arrangements, alter your original booking, or transfer to another trip, notification must be made in writing.

An automatic minimum charge of \$100 per international amendment/transfer will apply for administrative costs, in addition to any cancellation fees levied (see details below). (Higher fees may also be applicable where our operators have had to pre-purchase arrangements).

LATE BOOKINGS: Bookings made less than 70 days before departure from Australia may incur additional costs due to airfare and accommodation availability, as well as a minimum charge of \$100 to cover extra administration expenses (waived in some circumstances).

CANCELLATION & REFUNDS: If it is necessary to cancel your holiday, you should notify us immediately in writing and this will take effect the day it is received by us. The initial deposit is non refundable. Monies will be refunded less an international cancellation fee of \$150 per person in addition to incurred costs amounting to:

Number of days before departure: More than 70 days, loss of deposit | 69 - 41 days, 40% of tour cost* | 40 - 31 days, 60% of tour cost* | 30 days or less, no refund*

*Except airfares (less those amounts forfeited under airline regulations and Traveljoy loss of profit). Insurance premiums are non-refundable, but if the reason for your cancellation falls within the terms of the insurance cover, cancellation charges will normally be refunded by the insurance company.

CANCELLATION and/or ALTERATIONS BY TRAVELJOY: Traveljoy will use its best endeavours to operate all tours as advertised, however reasonable changes in the itinerary may be made where deemed necessary or advisable. In the case of any material modification or of any cancellation, for example in the event of minimum numbers not being achieved, Traveljoy will offer alternative arrangements or a full refund of moneys paid (less insurance premiums). At certain times of the year, due to heavy bookings we may not be able to acquire the accommodation advertised. In this case we will use alternative accommodation.

TOUR COSTS: Tour costs are based on ground costs, airfares with taxes and levies, exchange rates, game park fees, hotel rates or other costs at time of booking. Changes in these can affect the cost of travel significantly. Traveljoy reserves the right to change or introduce surcharges on the grounds of increase in the cost of any services essential to travel prior to departure, even if payment has been received in full. Airfare taxes can change at any time until issued. Special escorted group departures are cost on the basis of a minimum number of passengers participating. Should this number not be reached, Traveljoy reserves the right to increase the tour cost, offer an alternative, send it unescorted or cancel the tour.

2019 PRICES: Dollars (AUD) and are generally valid per calendar year from 01 January to 31 December.

2020 PRICES: Will not be available until approximately 30 September 2019.

INCLUSIONS: Airfares & approximate airline taxes & levies, accommodation, guide/driver, transportation, meals as specified, 1 bottled water per person per day, entrance fees and sightseeing as per itinerary.

EXCLUSIONS Passports, visas, insurance including emergency evacuation cover, extra meals not shown in itinerary, beverages, laundry, tips, items of a personal nature, including medication and excess baggage charges.

INSURANCE: It is a condition of booking that you are adequately insured for the duration of your tour. Your policy must include accidents, injury, illness and death, medical

expenses, including any related to pre-existing medical conditions, emergency repatriation (including helicopter), luggage and personal effects and personal liability. It is advisable to insure expensive camera equipment separately. Insurance policies rarely cover for loss of cash. We strongly recommend that insurance be purchased at the time you pay your trip deposit. Traveljoy is not responsible for any expenses incurred due to failure of your Insurance Company to pay for carrier caused delays or cancellation of services.

DAMAGE/LOSS OF PROPERTY:

The participant acknowledges that he forfeits any right to claim from Traveljoy or its agent or employee(s) in the case of any damage of loss of property, be it direct or indirect, as a result of or arising from participating in a tour, regardless of whether the damage or loss was due to or caused by negligence on the part of Traveljoy or its agent or employee(s).

CUSTOMER CONTACT: The participant must notify any changes of address or telephone numbers to Traveljoy to ensure that any variations can be notified

IMPORTANT INFORMATION:

Pre-departure Information: A copy of our pre-departure information will be forwarded to you, approximately 30 days prior to departure by email and by post if requested.

Passport: You should be in possession of a passport, valid at least 6 months beyond your intended stay.

VISA REQUIREMENTS:

Obtaining necessary visas or travel documents is your responsibility. We recommend the use of a visa processing agency for ease of application. Australian passport holders currently do not require a visa for South Africa, Namibia, Botswana, Malawi, Mauritius, Dubai and Israel. A visa for Zambia, Kenya, Tanzania, Egypt and Jordan is required. Other nationalities should check with us for their visa requirements. Foreign passport holders require a re-entry visa for Australia, which should be obtained before departure. Traveljoy will not be held responsible for passengers travelling without the correct travel documents.

Malaria: An anti-malarial prophylactic is highly recommended for all African countries and you should see your doctor/a travel doctor for up-to-date requirements.

Currency: All major credit cards are accepted at most hotels and tourist shops.

TIPPING:

Tipping are not included in the package price and is at the discretion of the traveller. Recommended guidelines are provided in the pre-trip documentation. In general, it is customary to tip waiters and porters (10% as a guideline) and your tour guide or bus driver around \$5.00 – 10.00 per day. Goods and Services Tax (GST): Does not apply to international travel. The prices quoted in brochure do not include Australian Goods and Services Tax (GST).

PUBLICITY:

Unless you notify Traveljoy in writing, you agree that Traveljoy may use images of you taken during the trip without recourse to you and without compensation to you, for publicity and promotion purposes only through whatever medium it chooses.

SPECIAL REQUESTS:

Any special requests/preference such as bedding configuration, non-smoking rooms, and special dietary needs should be advised at the time of booking. We will advise the necessary suppliers of your requirements although this cannot be guaranteed.